

March 1, 2010 Via ECFS

Ms. Marlene H. Dortch, FCC Secretary Office of the Secretary Federal Communications Commission 445 12th Street, SW, Suite TW-A325 Washington, DC 20554

RE:

EB Docket No. 06-36

Annual 64.2009(e) CPNI Certification for 2009

Budget Prepay, Inc. d/b/a Budget Phone Bluebird Wireless Broadband Services, LLC Filer ID 814995 Filer ID 826807

Dear Ms. Dortch:

Enclosed for filing is the 2009 CPNI Compliance Certification submitted on behalf of the companies listed above. This filing is submitted pursuant to 47 C.F.R. Section 64.2009(e) and in accordance with the Public Notice DA 10-91 issued January 15, 2010.

Any questions you may have concerning this filing may be directed to me at 470-740-3005 or via email to mbyrnes@tminc.com.

Sincerely,

Monique Byrnes

Consultant to Budget Prepay, Inc. d/b/a Budget Phone

And

Bluebird Wireless Broadband Services, LLC

Attachments

cc: Best Copy and Printing (via email to FCC@BCPIWEB.COM)

M. Vance, Budget PP

file: Budget PP- CPNI

tms: FCCx2010-1

ANNUAL 47 C.F.R. § 64.2009(e) OFFICER'S CERTIFICATION OF CUSTOMER PROPRIETARY NETWORK INFORMATION (CPNI) COMPLIANCE

EB DOCKET 06-36

Annual 64.2009(e) CPNI Certification for:

Budget Prepay, Inc. d/b/a Budget Phone

Filer ID 814995

Bluebird Wireless Broadband Services, LLC

Filer ID 826807

Date Filed:

March 1, 2010

Name of Signatory:

Robert D. Hyde, III

Title of Signatory:

Vice President

I, Robert D. Hyde, III, certify and state that:

- I am President of Budget Prepay, Inc. d/b/a Budget Phone and President of Bluebird Wireless and, acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules See 47 C.F.R. § 64.2001 et seq.
- 2. Attached to this certification, as Exhibit A, is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements (including those mandating the adoption of CPNI procedures, training, recordkeeping, and supervisory review) set forth in Section 64.2001 et seq. of the Commission's rules.
- 3. The company <u>has not</u> taken any actions (i.e., proceedings instituted or petitions filed by the company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year.
- 4. The company <u>has not</u> received any customer complaints in the past year concerning the unauthorized release of CPNI.

5. The company represents and warrants that the above certification is consistent with 47 C.F.R. § 1.17 which requires truthful and accurate statements to the Commission. The company also acknowledges that false statements and misrepresentations to the Commission are punishable under Title 18 of the U.S. Code and may subject it to enforcement action.

Robert D. Hyde, III, Vice President

Budget Prepay, Inc. d/b/a Budget Phone

And

Bluebird Wireless Broadband Services, LLC

Date

Attachments:

Accompanying Statement explaining CPNI procedures – Attachment A

Explanation of actions taken against data brokers – not applicable

Summary of customer complaints – not applicable

Attachment A
Statement of CPNI Procedures and Compliance

Budget Prepay, Inc. d/b/a Budget Phone And Bluebird Wireless Broadband Services, LLC

Calendar Year 2009

Budget Prepay, Inc. d/b/a Budget Phone And

Bluebird Wireless Broadband Services, LLC

STATEMENT OF CPNI PROCEDURES AND COMPLIANCE (2009)

Budget Prepay, Inc. ("Budget Phone" or "Company") provides local exchange services and long distance services on a

prepaid basis to residential customers.

Bluebird Wireless Broadband Services, LLC ("Bluebird") provides wireless internet access to residential and business

customers. Bluebird no longer provides VOIP services. Bluebird does not provide services covered under the FCC CPNI

rules and does not have access to CPNI information.

Budget Prepay, Inc. d/b/a Budget Phone provides the following statement regarding CPNI compliance.

Budget Phone does not use or permit access to CPNI to market any telecommunications or non-telecommunications

services. The Company does not use CPNI for marketing purposes. Should The Companies elect to use CPNI in future

marketing efforts, they will follow the applicable rules set forth in 47 CFR Subpart U, including, if necessary, the

institution of operational procedures to ensure that notification is provided and customer approval is obtained before CPNI

is used or disclosed.

The Company has put into place processes to safeguard customer CPNI, including call detail information, from improper

use or disclosure by employees; and to discover and protect against attempts by third parties to gain unauthorized access

to customer CPNI. All new hires are trained on safeguarding CPNI. Employees have access to customer records regarding

the telecommunications service or package purchased by the customer and the use of prepaid toll services against the

service package purchased. However, employees do not have access call detail including call destinations, telephone

numbers, length of call, etc.

The Company does not provide on-line access to customers for any account information, including call detail. The

Companies do not disclose CPNI or call detail records over the telephone. Customers who inquire about call detail receive

the information via U.S. Mail to the account holder's address.

The Company does not have its own retail locations and therefore does not disclose CPNI in-store. Customers subscribe to

service for Budget Phone at retail locations contracted with the Company. Such locations only provide and accept

applications for service and prepaid funds toward the customer's account and do not have access to any account

information, CPNI or call detail records.

Budget Prepay, Inc. d/b/a Budget Phone And Bluebird Wireless Broadband Services, LLC

STATEMENT OF CPNI PROCEDURES AND COMPLIANCE (2009) (page 2)

The Company has procedures in place to notify law enforcement in the event of a breach of customers' CPNI and to ensure customers are notified of the breach before the time period set forth in the FCC's rules, or, if applicable, when so authorized by law enforcement. The Company has procedures in place to track, through a written record, all breaches discovered and notifications made to the United States Secret Service and the FCC, and to customers. To date the Company has not experienced a breach of customers' CPNI or call detail records.

Neither of The Companies have taken any actions against data brokers in the last year.

Neither of The Companies received any customer complaints about the unauthorized release of CPNI or unauthorized disclosure of CPNI in calendar year 2009.

Neither of The Companies have developed any information with respect to the processes pretexters are using to attempt to access CPNI.